

## 5000 Brittonfield Parkway\* Suite A 128 East Syracuse, NY 13057 (315) 446-4400 phone \* (315) 446-4201 fax

## **No Show Fee Policy**

## It is our responsibility to provide you with the best care It is your responsibility to keep your scheduled appointments

CNY Women's Healthcare will contact you <u>two business days prior to your appointment</u> with a courtesy reminder call.

A minimum 24 hour cancellation notice is required for all appointments. If less than a 24 hour cancellation notice is given, the appointment will be considered missed or a no show appointment. A fee of \$ 25.00 will be charged to your account which is not reimbursable by your insurance company.

After the first no show or missed appointment, CNY Women's Healthcare will attempt to contact you to reschedule the missed appointment.

If you incur three or more no show or missed appointments in one year, you may face discharge from practice.

Each time a patient misses an appointment without providing proper notice, another patient is prevented from receiving care. We reserve the right to charge for these occurrences.

Due to high patient demand, and limited availability of appointments we have instituted this \$25.00 no show fee. As of January 1, 2010, you must give 24 hour advanced notice to cancel appointments. Failure to do so will result in fee charged to your account.

Therefore, before you can be seen as a patient at our office, we request that you initial and sign our form for our office.

2017